

The following table documents responses from each individual PIHP to the Likert questions, wherein participants were asked to respond to each statement with their level of agreement. Respondents answered on a scale of 1 to 7 where 1 indicated “Strongly Disagree” and 7 indicated “Strongly Agree.” The mean is the average result of all respondents on this scale of 1 to 7. The standard deviation indicates the degree of variation among the respondents.

| <b>PIHP: CMH Partnership of SE MI (n=3)</b><br>The following are responses to the Likert survey questions and were ranked on a scale of 1 to 7 (1 = Strongly Disagree and 7 = Strongly Agree) |                                                                                                                           | <b>Mean</b> | <b>Standard Deviation</b> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------|-------------|---------------------------|
| <b>1.</b>                                                                                                                                                                                     | <b>Awareness of EBPs:</b>                                                                                                 |             |                           |
| a.                                                                                                                                                                                            | Our CMHSP/Region adequately educates consumers.                                                                           | 3.00        | 2.646                     |
| b.                                                                                                                                                                                            | The CMHSP/Region has an effective outreach policy to create consumer awareness of EBPs.                                   | 2.67        | 2.887                     |
| c.                                                                                                                                                                                            | Clinicians are aware of the EBPs offered by the region.                                                                   | 4.67        | 3.215                     |
| d.                                                                                                                                                                                            | Administrators are aware of the EBPs offered by the region.                                                               | 7.00        | 0.00                      |
| e.                                                                                                                                                                                            | It is difficult to find consumers to participate in EBPs.                                                                 | 5.33        | 1.528                     |
| <b>2.</b>                                                                                                                                                                                     | <b>Billing of EBPs:</b>                                                                                                   |             |                           |
| a.                                                                                                                                                                                            | Securing clinician/staff certification in order to bill for EBPs is a challenge.                                          | 4.67        | 2.517                     |
| b.                                                                                                                                                                                            | Initial billing issues (e.g. modifiers) related to new EBPs in our CMHSP/Region are resolved quickly.                     | 4.00        | 3.00                      |
| c.                                                                                                                                                                                            | It is difficult for staff to keep up with the frequent changes to billing procedures related to EBPs.                     | 5.00        | 2.00                      |
| <b>3.</b>                                                                                                                                                                                     | <b>Fidelity of EBPs:</b>                                                                                                  |             |                           |
| a.                                                                                                                                                                                            | The current fidelity guidelines for EBPs prevent us from adapting the EBPs to our regional needs.                         | 5.33        | 2.887                     |
| b.                                                                                                                                                                                            | Despite the costs to our CMHSP/Region, external audits of EBPs are worthwhile.                                            | 3.67        | 2.517                     |
| c.                                                                                                                                                                                            | Fidelity guidelines restrict access to services for some consumers.                                                       | 3.33        | 3.215                     |
| d.                                                                                                                                                                                            | It is difficult for our CMHSP/Region to monitor external provider/contract agencies for EBP fidelity.                     | 3.33        | 2.082                     |
| <b>4.</b>                                                                                                                                                                                     | <b>Training of EBPs:</b>                                                                                                  |             |                           |
| a.                                                                                                                                                                                            | The cost of EBP trainings is a worthwhile investment for building CMHSP/Regional capacity.                                | 5.00        | 3.464                     |
| b.                                                                                                                                                                                            | Holding trainings outside of our CMHSP/Region is a significant barrier to sustaining EBPs.                                | 6.00        | 1.00                      |
| c.                                                                                                                                                                                            | EBP trainings currently offered by the State provide trainees practical hands on skills.                                  | 5.67        | 1.155                     |
| d.                                                                                                                                                                                            | It's a good idea to train staff in more than one EBP.                                                                     | 6.67        | 0.577                     |
| e.                                                                                                                                                                                            | The staff time required to implement the Train-the-Trainer model is a worthwhile investment for the CMHSP/Region to make. | 5.33        | 2.887                     |
| f.                                                                                                                                                                                            | Ongoing EBP trainings are offered frequently enough to meet the CMHSP/Region's needs.                                     | 3.00        | 1.732                     |
| g.                                                                                                                                                                                            | EBP trainings adequately address cultural and diversity factors.                                                          | 3.33        | 1.155                     |
| <b>5.</b>                                                                                                                                                                                     | <b>Gathering Data and Measuring Outcomes of EBPs:</b>                                                                     |             |                           |

|           |                                                                                                                                                 |      |       |
|-----------|-------------------------------------------------------------------------------------------------------------------------------------------------|------|-------|
| <b>a.</b> | Our CMHSP/Region uses outcome data to make decisions.                                                                                           | 4.00 | 1.732 |
| <b>b.</b> | It is difficult for our CMHSP/Region to document how EBPs benefit consumers.                                                                    | 6.33 | 1.155 |
| <b>c.</b> | It would reduce duplication of reporting if EBP fidelity measures were integrated into State audits as part of the quality improvement process. | 5.00 | 2.646 |
| <b>d.</b> | Our current medical records system gives clinicians timely access to clinical information they need for work with consumers.                    | 5.67 | 1.155 |
| <b>e.</b> | A standardized statewide system of electronic medical records would enhance evaluation of EBP outcomes.                                         | 5.33 | 2.887 |
| <b>f.</b> | The State needs to adopt standardized outcome measures for EBPs.                                                                                | 7.00 | 0.00  |
| <b>6.</b> | CMHSP/Region or Location and EBPs:                                                                                                              |      |       |
| <b>a.</b> | The small number of clinical staff within our CMHSP/Region makes it difficult to implement multiple EBPs with fidelity.                         | 1.67 | 1.155 |
| <b>b.</b> | Not all EBPs recommended by the State fit the needs of our consumer population.                                                                 | 5.33 | 2.887 |
| <b>c.</b> | Transportation issues for consumers and staff limit our ability to sustain EBPs.                                                                | 5.00 | 2.646 |
| <b>d.</b> | Localized trainings would improve the sustainability of EBPs in our CMHSP/Region.                                                               | 5.33 | 1.528 |
| <b>e.</b> | The technology infrastructure to support training and supervision is adequate in our CMHSP/Region.                                              | 4.67 | 2.517 |
| <b>f.</b> | Recruiting staff with the required State certification for specific EBPs is a challenge in our CMHSP/Region.                                    | 6.00 | 1.732 |
| <b>7.</b> | Technology and EBPs:                                                                                                                            |      |       |
| <b>a.</b> | Available conferencing technology (e.g. teleconferencing and videoconferencing) in our CMHSP/Region is satisfactory.                            | 4.00 | 2.646 |
| <b>b.</b> | The State should invest in creating onsite training opportunities (e.g. DVDs) to support EBPs.                                                  | 5.67 | 1.528 |
| <b>c.</b> | The State should increase funding for networking and communication technology to improve sustainability of EBPs.                                | 6.33 | 1.155 |
| <b>d.</b> | Use of conferencing technologies to link CMHSP/Regions statewide would help sustain EBPs.                                                       | 5.00 | 2.00  |